



deliver



Field Service Express

At TNT we're renowned for going the extra mile.

We don't just deliver from A to B, we can also perform task X when we get there!

For instance, we can install new display stands, exchange or replace equipment such as new-for-old mobile phones and plug and play. In fact whatever you need, we can-do.

Our purpose-trained couriers offer a vast range of technical skills and expertise, capable of performing technical checks, commissioning equipment and delivering to both business and residential addresses.

In short, it's like having your own team in the field at a fraction of the cost.



deliver

More than delivery



Drop, wait and return

You can rely on our team for their attention to detail. When we collect your old or faulty items, we'll verify each one and record the serial numbers before returning the items to the repair centre or warehouse.

Intelligent swap

You don't want lengthy interruptions when you need to replace an old part with a new one. That's why our couriers are specially trained to swap new-for-old parts quickly so you're up and running in no time.



Decommission, recommission

Nothing could be more straightforward. We deliver your replacement part in exchange for the old one. We'll then return the old part to the repair centre or warehouse.

Pick up and drop off points

To make life convenient, we offer pick up and drop off points so your engineers and customers can collect or return items at a time that suits them.



How you benefit

- Reduced engineer and inventory costs
- Increased technical resources
- Faster response times with teams local to you
- Convenient pick up and drop off points at secure locations
- Flexible business-to-consumer home delivery options – available 7 days a week
- Peace of mind with real-time tracking and immediate POD availability
- Quality assured management reporting detailing performance indicators
- Comprehensive range of delivery services including out-of-hours options.

To find out more about Field Service Express call now on **08451 24 7 365** or visit **www.tnt.co.uk**

AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK, 365 DAYS A YEAR

